Providers of Last mile Internet connectivity

Proposal requirements

a. Ability to provide last mile connectivity within 10 km radius from the nearest ICTA Public Wi-Fi Hotspot,
b. Capability to provide internet connectivity Capacity to provide internet connectivity within a community (Sub-County).
c. Possession of existing and operational infrastructure (Note: the project does not support building of infrastructure; the applicants should indicate the counties they operate in).
d. Licensed by the Communication Authority or in the process of obtaining a license (confirmation from CA will be required).
e. Capacity to provide trainers to be retooled virtually to provide Digital Skills to farmers.
f. Provider’s coverage area and reach.
g. Speed and bandwidth options offered by the provider.
h. Provider’s track record in terms of reliability and uptime.
i. Level of customer support provided by the provider.
j. Pricing and affordability of the last mile connectivity plans.
k. Technology and infrastructure used by the provider to deliver internet connectivity.
l. Provider’s infrastructure and services are scalable to meet the increasing demands of data usage and user growth.
m. Provider imposes data caps or fair usage policies. Excessive data restrictions may hinder users from fully utilizing the internet.
n. Provider’s security measures to protect user data and ensure privacy while using the internet service.
o. Provider collaborates with local communities, governments, or organizations to enhance service delivery and community engagement.
p. Provider’s long-term sustainability and plans for future expansion and improvement of services.
q. Reviews and feedback from existing customers to gain insights into the overall customer experience and satisfaction with the service.
r. Provider offers many value-added services or innovative features that set them apart from other providers.
s. Provider complies with all relevant regulations and licenses required to operate as an internet service provider.

t. Independent speed test results to verify the advertised internet speed matches the actual performance.

APPLICATION PROCEDURE

- Applicants meeting the above criteria should start by filling this **Link**: [https://forms.office.com/r/nqT7X94gfc](https://forms.office.com/r/nqT7X94gfc) to provide basic information. This should be followed by
- Submission of written proposals (not more than 10 pages) to reach the undersigned on or before **Thursday 7th September 2023**.
- Proposals should be accompanied by evidence of meeting the criteria set out above (as attachments/annexes).
- Proposals should be submitted via email to: **admin@acwict.org**

  *With a subject line reading: Last mile Internet connectivity*