



Providers of Last mile Internet connectivity Proposal requirements

- a. Ability to provide last mile connectivity within 10 km radius from the nearest ICTA Public Wi-Fi Hotspot,
- b. Capability to provide internet connectivity Capacity to provide internet connectivity within a community (Sub- County).
- c. Possession of existing and operational infrastructure (*Note: the project does not support building of infrastructure; the applicants should indicate the counties they operate in*).
- d. Licensed by the Communication Authority or in the process of obtaining a license (*confirmation from CA will be required*).
- e. Capacity to provide trainers to be retooled virtually to provide Digital Skills to farmers.
- f. Provider's coverage area and reach.
- g. Speed and bandwidth options offered by the provider.
- h. Provider's track record in terms of reliability and uptime.
- i. Level of customer support provided by the provider.
- j. Pricing and affordability of the last mile connectivity plans.
- k. Technology and infrastructure used by the provider to deliver internet connectivity.
- l. Provider's infrastructure and services are scalable to meet the increasing demands of data usage and user growth.
- m. Provider imposes data caps or fair usage policies. Excessive data restrictions may hinder users from fully utilizing the internet.
- n. Provider's security measures to protect user data and ensure privacy while using the internet service.
- o. Provider collaborates with local communities, governments, or organizations to enhance service delivery and community engagement.
- p. Provider's long-term sustainability and plans for future expansion and improvement of services.
- q. Reviews and feedback from existing customers to gain insights into the overall customer experience and satisfaction with the service.
- r. Provider offers many value-added services or innovative features that set them apart from other providers.

- s. Provider complies with all relevant regulations and licenses required to operate as an internet service provider.
- t. Independent speed test results to verify the advertised internet speed matches the actual performance.

APPLICATION PROCEDURE

- Applicants meeting the above criteria should start by filling this **Link:** <https://forms.office.com/r/nqT7X94gfc> to provide basic information. This should be followed by
- Submission of written proposals (not more than 10 pages) to reach the undersigned on or before **Thursday 7th September 2023.**
- Proposals should be accompanied by evidence of meeting the criteria set out above (as attachments/annexes).
- Proposals should be submitted via email to: admin@acwict.org

With a subject line reading: Last mile Internet connectivity